

# VEHICLE INSPECTIONS EXPLAINED

## WHAT IS THE PURPOSE OF A VEHICLE INSPECTION?

- To verify to the insurer that the vehicle is the same vehicle that is to be placed on cover.
- To document any existing and visible damage on that vehicle.
- To mitigate potential losses to the insurer as a result of incorrect information provided.

## HOW WILL THE INSPECTION BE CARRIED OUT?

- Glasfit inspectors use a comprehensive checklist that is either
  - completed on an electronic platform, or
  - pre-printed and filled in by hand.

## WHAT IS A VEHICLE INSPECTION CERTIFICATE?

This is documented proof that the vehicle has been assessed by a Glasfit vehicle inspector.

## HOW DOES THE INSURER RECEIVE A COPY OF THE CERTIFICATE?

A certificate done on an electronic platform is electronically downloaded onto the insurer's database where it is matched to the policy. You will also receive a copy of this via email.

Paper-based certificates will be scanned and emailed to the insurer. You will be given a copy immediately after the inspection.

*Your certificate is an important record that the vehicle has been inspected, so be sure to keep it in a safe place.*

## WILL I BE CHARGED FOR A VEHICLE INSPECTION CERTIFICATE?

Always check this with your insurer or broker, or with the Glasfit vehicle inspector before proceeding with the inspection.

## IS THE INSPECTOR ALLOWED TO OMIT OR ALTER ANY INFORMATION RELATING TO A VEHICLE INSPECTION?

**ABSOLUTELY NOT.** Glasfit inspectors undertake to complete a vehicle inspection certificate thoroughly, accurately, and honestly. Asking the inspector to do otherwise is asking the inspector to commit fraud - which is a dismissible offence. Without exception, any incidences of this nature will be reported to the insurer. So please, do not even ask!

## REPORT FRAUDULENT INSPECTIONS OR ACTIVITIES

USING OUR INDEPENDENTLY MONITORED EMAIL ADDRESS

[fraud@glasfit.com](mailto:fraud@glasfit.com)

**GLASFIT**

We fit the best, best.